

The title of the job advertisement, 'Optimum Sorting – Field Service Engineer', displayed in a large, white, sans-serif font against a dark green background. The background also features several small images: a group of three people on the left, a man in a white shirt in the center, and a man in a green shirt working on equipment on the right.

## WHAT WILL YOUR ROLE LOOK LIKE?

As a Field Service Engineer you're responsible for installing, servicing and maintaining the equipment at our customer facilities according to the specifications.

- You will troubleshoot and resolve electrical, mechanical, software and sorter programming issues both on site and remote (via phone or remote access).
- After installation you give technical training and education to your client on how to set-up the machine, use it and fix first line failures. You also give advice on how to maintain the machine.
- You share your field experiences regarding bottlenecks and how to fix them with your service and engineering colleagues.
- Our customers are located worldwide. You will travel 140-180 days/year. Travel is mainly international (valid passport is required). Occasional European travel (around one month per year, mainly for training purposes) may also occur.
- You report to the service manager

## WHO ARE WE LOOKING FOR?

- That you're located in Bangalore.
- That you have a Bachelor's degree (mechanical or electrical) or comparable by experience
- That you have 3 – 5 years of experience as (service) technician, in which experience in machinery is an asset.
- That have a broad technical knowledge base: electrical troubleshooting (3-phase, 1-phase power, low voltage DC) and mechanical work experience, reading of electrical and mechanical drawings. Forklift certificate is a plus.
- That you have knowledge of Office 365. Knowledge of Linux, PLC, Siemens S7 and computer networks is an added value.
- That your English is excellent, both in writing as verbal.
- That you are a problem solver with a hands-on and client-centered mindset. You're able to work under pressure in stressful situations.
- That you have strong communication skills. You're able to explain complex topics clearly and effectively.
- That you work independently and demonstrate a high level of self-organization.
- That you manage stakeholders effectively and maintain a strong customer-oriented approach.

## WHAT'S IN IT FOR YOU?

- Because of our wide variety of machine and the tailored solutions we offer your job is very versatile and technical challenging
- You'll be working in a high-tech environment where quality is focus and where there is a lot of investment in R&D so your technical knowledge will always be up-to-date

- You will be working in a growing SME where we do not like to think in boxes and where there is room for your own initiative to help shape your own growth trajectory.
- We offer you a dynamic and varied job with the freedom to give it your own spin
- You'll be working in a growing SME where we do not like to think in boxes and where there's room for initiative
- Our organization is characterized by informal contacts, a family atmosphere and an environment where change is central

<https://www.optimum-sorting.com>